## CASSELLHOLME FAMILY COUNCIL MEETING Tuesday, June 4, 2019, at 2:00 pm

## **MINUTES**

Present: Marcelle Gravelle, Roger Hudebine, Pierrette Villeneuve, Jillian Duchesne (Resident and Family Coordinator), John Martin, Judy Koziol, Blanche-Hélène Tremblay (Chair) Ann McIntyre (Recorder)

## Regrets: Paulette Gibbens, Suzanne Pigeau, Émilie Johnson, Madeleine Mantha, Nancy Tod, Elio Tignanelli, Evelyn Johnson, Karen Solway

- 1. Call to Order: The meeting was called to order at 2:00 PM.
- 2. Family Council Education no guest speaker this month. A representative from pharmacy will present on another occasion. Members were encouraged to think of questions and/or concerns.
- 3. Approval of the minutes: Pierrette moved that the minutes be approved as presented and John seconded the motion. The minutes were approved.
- 4. Approval of the Agenda: The agenda was approved as presented.
- 5. Review of Self Evaluation Results: Evaluation was reviewed and suggestions made. Off topic times should be watched
- 6. Follow-up to last meeting: Nothing to report.
- 7. Cassellholme Update (Jillian Duchesne, Resident and Family Services Coordinator)
  - a. No news on the physio room.
  - b. Fire Department to come in to speak at next meeting, questions were encouraged. Jillian is to relay these concerns/questions to the Fire Department and to emergency preparedness teams involved. A question was asked regarding family members assisting in an emergency. No firm response was provided at the time.
  - c. Political Action working groups cannot happen on Cassellholme grounds.
  - d. Saying Goodbye to Cassellholme document was discussed and is being prepared for printing. Jillian to send out document to chair and asked us to review the document and to let her know if there are any concerns before the final document is sent for printing.
  - e. Blanche-Hélène mentioned the new website which is becoming more complete. We are encouraged to take a look at the website. Cassellholme Family Council minutes, newsletter, and an invitation to receive information electronically can be found there.
- 8. Cassellholme Board of Management Observers Report No report, meeting was postponed.
- 9. Positive Attitudes Towards Aging and Long Term Care: Review of regulations Recommendations for next year's survey: Watch how questions are asked so that people do not feel as if they are being subjected to discrimination due to ageism. There have been questions regarding the methodology used to determine results of the annual survey. Discussion was held

regarding when to send out the questionnaires. It was suggested that September would be an appropriate time as people are just getting back into routines. Cassellholme Plan of Action was reviewed.

- 10. Family mentoring: Suggestions were encouraged. Navigation of the system, reaching out to other family members, actual mentoring of new family members by existing family members through Mentoring Program. Further planning is required. Please think of ways to develop a family mentoring program. To be discussed at the next meeting.
- 11. Discussion/Sharing: Discussion was held regarding private rooms, financial issues, selection of a nursing home etc. Family Council will continue to advocate for residents of nursing homes in the province as well as at Cassellholme.
- 12. Political Action Working Group: It was decided that the group would be disbanded. Under the new name of The Research and Advocacy Group it will continue to advocate for residents of Long Term Care.
- 13. Evaluation of meeting: Forms were handed out.
- 14. Next Meeting Date: Tuesday, July 2, 2019 at 2:00p.m.
- 15. Adjournment: The meeting was adjourned at 3:35.