

GENERAL VISITORS*

WHO	Indoor Visitor	Outdoor Visitors
<p>HOW</p> <ul style="list-style-type: none"> ▶ pass active screening including temperature check 	<ul style="list-style-type: none"> ▶ visitors under the age of 14 must be accompanied by an adult 	
	<p>1 visitor at a time</p>	<p>2 visitors at a time</p>
<p>WHERE</p> <p>WHEN</p> <ul style="list-style-type: none"> ▶ visits are NOT allowed during an outbreak, isolation or if we are changed to an orange or red zone 	<p>designated area</p> <ul style="list-style-type: none"> ▶ visits must be scheduled in advance 705-474-4250 ext. 300 [9 a.m. – 5 p.m.] 	<p>designated area</p> <ul style="list-style-type: none"> ▶ visits must be scheduled in advance 705-474-4250 ext. 300

*Cassellholme staff and placement students are not visitors; access is determined by internal policies.

PROVIDERS OF ESSENTIAL SUPPORT SERVICES*

WHO	Essential Caregiver	Support Worker	Essential Visitor
<p>HOW</p> <ul style="list-style-type: none"> ▶ pass active screening including temperature check ▶ mask, provided by Cassellholme, to be worn at all times ▶ in the event of a lockdown or a zone change to orange or red, COVID-19 testing will be required weekly 	<ul style="list-style-type: none"> ▶ designated in writing by the Resident/SDM to provide direct care to the Resident [max 2 people] ▶ examples of direct care include: supporting feeding, mobility, personal hygiene, cognitive stimulation, meaningful connection, relational continuity and assistance in decision making ▶ examples: family, privately paid caregivers, paid companions and translators 	<ul style="list-style-type: none"> ▶ physician ▶ food delivery ▶ etc. 	<ul style="list-style-type: none"> ▶ those visiting palliative or very ill Residents
<p>WHERE</p>	<p>Indoor</p>	<p>Indoor</p>	<p>Indoor</p>
<p>WHEN</p> <ul style="list-style-type: none"> ▶ allowed to visit during an outbreak or isolation 	<ul style="list-style-type: none"> ▶ submit scheduled visit times in writing [daily 9 a.m. – 7 p.m.] ▶ RFN will record the name[s] on Resident’s file ▶ visits must be scheduled in advance 705-474-4250 ext. 300 [9 a.m. – 5 p.m.] 	<ul style="list-style-type: none"> ▶ visit must be approved by CEO 	<ul style="list-style-type: none"> ▶ visit must be approved by Medical Director, Director of Care or designate ▶ Director of Care 705-474-4250 ext. 243

*Government inspectors are essential visitors under Directive #3 and are subject to universal guidelines. Cassellholme staff and placement students are not visitors; access is determined by internal policies.

TAKING A RESIDENT OUT OF THE BUBBLE

WHY

Short Stay Absence

Temporary Absence

- ▶ health care-related [such as outpatient medical visits] social, or other reasons
- ▶ if an outbreak is declared, Residents can only leave for an outpatient medical visit
- ▶ NOT an overnight stay [except a single-night emergency room visit]. If a Resident is admitted to hospital, re-admission processes will be followed

- ▶ personal overnight visits [one or more nights]

HOW

- ▶ visitors will be screened before taking Residents out
- ▶ required to show proof of a negative COVID-19 test within the last two weeks and confirm that they have not subsequently tested positive
- ▶ if Cassellholme goes into outbreak while the Resident is away, they may not be able to return until the outbreak is over; this decision will be guided by public health

- ▶ Residents will be provided with a medical mask to be worn at all times when outside of Cassellholme [if tolerated]
- ▶ escorts and Residents will follow public health measures – including physical distancing
- ▶ when returning to Cassellholme, Residents will be actively screened, but are not required to be tested or self-isolate
- ▶ escorts will complete a tracking sheet and submit when returning Resident to Cassellholme

- ▶ when returning to Cassellholme, Residents will be actively screened
- ▶ escorts will complete a tracking sheet and submit when returning Resident to Cassellholme
- ▶ the Resident [and their roommate if applicable] will be required to self-isolate for 14 days
- ▶ if we are changed to an orange or red zone, outings will be reevaluated

WHEN

- ▶ must be scheduled during the week [Monday to Friday] with a minimum of 24 hours notice
- ▶ 705-474-4250 ext. 300 [9 a.m. – 5 p.m.]

- ▶ must be scheduled by POA/SDM – first contact for care

- ▶ a risk assessment will be completed by the Director of Care
- ▶ if a request is denied, reasons will be provided in writing