CASSELLHOLME

Compassionate care for life's journey.

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VISITOR	DEFINITION	HOURS	OUTBREAK
General Visitors	 Any family or friends who visit for social reasons. 	9:30 to 11:30 a.m. 1:30 to 4:30 p.m.	Not Permitted
	 Their time with the Resident is discretionary and short-term. 	6:00 to 8:00 p.m.	
	✓ They are not involved in the care of the Resident.	Subject to change during mitigating circumstances	
Essential Caregivers [ECGs]	✓ Any person 16+ years of age whom the Resident and/or substitute decision maker [SDM] identifies as their essential caregiver.		
	✓ These individuals actively participate in the Resident plan of care and may support feeding, mobility, personal hygiene, cognitive stimulation, communication, meaningful connection, relational continuity and assistance in decision-making.	8:00 a.m. to 8:00 p.m.	Permitted
	<i>Essential caregivers are allowed in the Home when the Resident they are visiting is symptomatic or in isolation.</i>		
Essential Support Worker	✓ Any person who visits a Resident to provide support to the critical operations of the Home or to provide essential services to Residents.	No restrictions	Permitted
Essential End of Life* Visitor	 ✓ Any person visiting a very ill Resident for compassionate reasons including, but not limited to, hospice services or end of life* care. 	No restrictions	Permitted
	<i>Gathering areas will be designated, providing space is available.</i>		
	* End of life determined by Medical Director		
Essential Inspector	✓ Any persons with statutory rights to enter a Long-Term Care [LTC] home.	No restrictions	Permitted